

Code of Conduct for Trefethen Aquatic Center Pool Users

Thank you for your patronage to the Mills College at Northeastern Pool. The pool is owned, operated and maintained by Northeastern University-Oakland Campus. It is a privilege to swim at the Mills College at Northeastern pool.

The goal of the Trefethen Aquatic Center is to create an environment that promotes safety and enjoyment of ALL pool users. Some of the pool users include the Northeastern University swim team, University classes and student events, youth swim meets and other events, as well as recreation and lap swimming. All of these programs factor into the published schedule. We are pleased to offer such an important service to the community and to so many types of users.

Please understand that the pool reserves the right to modify our schedule at any time but every attempt will be made to inform pool users in advance when there will be changes, staffing issues, pool maintenance problems, weather and other safety issues which may necessitate closing the pool.. However, the pool still may be closed without notice. Please subscribe to our email list for updates and announcements for last minute closures.

Northeastern University-Oakland Campus reserves the right to refuse service to any person at any time. Any patron that does not abide by a pool rule or the Code of Conduct will be asked to cease the behavior, and may be asked to leave the facility for the day, an extended period of time, or indefinitely.

Removal and Banning Policy

Northeastern University-Oakland Campus reserves the right to refuse service to any person at any time. Any patron that does not abide by a pool rule or the Code of Conduct will be asked to cease the behavior, and may be asked to leave the facility for the day, an extended period of time, or indefinitely.

The following are examples (not an all-inclusive list) of infractions of rules of conduct that may result in denial of service, including campus ban:

- Disobedience, including but not limited to: failure of refusal to obey the rules of the pool, instructions of a lifeguard or other Trefethen Aquatic Center employee.
- Theft or inappropriate removal or possession of College property or other assets not belonging to you.
- Unauthorized use of the Trefethen Aquatic Center equipment or materials, including the pool itself.
- Use of abusive or threatening language: either written or verbal, toward any other person.
- Provoking a fight, fighting or threatening violence.
- Negligence or improper conduct leading to damage of Trefethen Aquatic Center or customer-owned property.
- Harassing or retaliating against an involved party who reported issues or concerns to Mills College at Northeastern University staff.

You can be asked to leave the facility for the day for a minor infraction (as determined by the staff). Multiple minor infractions can result in permanent removal from all of the Northeastern-Oakland Campus.

Major infractions (as determined by the staff) will result in your swift and **immediate** removal from Mills College at Northeastern University Campus.

Lap Swim Etiquette and Procedures

During all lap swim hours all patrons should expect to circle swim*.

*Circle Swimming = Like driving, you swim on the right side of the lane at all times. Only pass at the end of the lane, NOT in the middle of the lane between swimmers coming from both directions. If you are swimming in a lane, and another swimmer is "at your feet", at the next wall, pull over and allow the swimmer to pass. If you are "on someone's feet", at the next wall ask if you can go before them.

The lifeguards and other pool staff will be monitoring and regulating lanes. If they ask you to move, please do so and without argument. They are moving you so that you and other pool users have a productive, safe, and/or more enjoyable experience.

1. Expect to circle swim. Circle swimming is the rule not the exception. Circle swimming is done when 3 or more people are using the same lane for any type of swimming or continuous movement.
2. Swim in a lane with people of similar skill and intent—similar speed, steady swimming vs continuous laps, in the true tradition of lap swimming. Be proactive, find the right lane from the start. Pool users socializing, floating, playing, loitering or otherwise not lap swimming will be asked to move to the shallow end or the spa.
3. Please ask a Trefethen Aquatic Center staff member if you need help finding the right lane. They are monitoring the lanes, and can help you choose the right lane for you.
4. When you've chosen a lane, you have two choices to notify the others in the lane
 1. Sit on the side of the pool and put your feet and legs in, or
 2. Hold a kickboard in the water for the person/people in the lane to see. Make sure they see your legs or kick board.
5. Acknowledge a new swimmer when they enter the lane, and then continue to circle swim. Please do not ignore them.
6. Please move to another lane if you are continuously being passed or continuously passing others.

Just like water, use of the pool is flowing, based on the people using the pool on any given day and hour. Knowing the procedures and communicating and working with the lifeguards and other Mills College pool staff in a proactive manner will help you and other people have a more safe, productive, and enjoyable experience. Thank you in advance for making lap swimming a safe, productive and enjoyable experience for everyone.

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