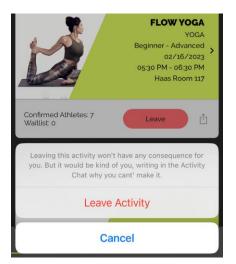
## Campus Sports & Recreation Group Fitness No-Show Policy

To provide the best experience for all members, our Group Fitness program has a 5 class No-Show limit per semester. This applies to all members regardless of status. Members will receive an email warning after 3 No-Shows and will be removed from the group after 5 No-Shows.

Members who sign up for a class that they can no longer attend must 'LEAVE' the class in ATLETO within one hour of class starting to avoid a No-Show. If they do not 'LEAVE' the class one hour prior to class, it will count as a No-Show. If for some reason, they cannot 'LEAVE' the class in ATLETO, they must message the instructor.



If a member shows up late to class, the instructor may not be able to check them in, which may also count as a No-Show. In addition, their spot may get occupied by someone on the wait list.

This No-Show Policy is in place to allow those on the waitlist entry into the class with some advance notice. It also allows instructors to appropriately plan for their class.

We appreciate your compliance and understanding. Please contact <u>n.spangler@northeastern.edu</u> if you have any further questions.

Thank you, and we hope you are enjoying our Group Fitness classes!